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Contact Us

BY PHONE OR EMAIL

CHA Main Office: [312.742.8500](tel:312.742.8500) (TTY: [866.331.3603](tel:866.331.3603)) or CHACETeam@thecha.org

Emergency Services Operations Center (Resident Emergency Concerns or Crime Tips):
[312.542.8850](tel:312.542.8850) or emergency@thecha.org

Housing Choice Voucher (HCV) Program (Contact HCV Staff Directly)

- **Customer Call Center:** [312.935.2600](tel:312.935.2600) (TTY: [312.461.0079](tel:312.461.0079)) or hcv@thecha.org
- **Owner Services:** ownerinfo@thecha.org
- Let us know how we're doing: [Complete a short survey about your HCV experience.](#)

Office of the Inspector General:

- **Office:** [800.544.7139](tel:800.544.7139) or fraud@thecha.org
- [File an anonymous complaint](#)

Press Contact: [312.935.2646](tel:312.935.2646)

WORC (Workforce Opportunity Resource Center): [773-342-WORC \(9672\)](tel:773-342-WORC(9672)) or worc@thecha.org

FREEDOM OF INFORMATION ACT (FOIA):

FOIA Policy: Under the Illinois Freedom of Information Act (FOIA), CHA provides access to public records for those who request them.

Freedom of Information Act (FOIA) requests can be emailed to foiarequest@thecha.org or mailed to:

FOIA Officer
Chicago Housing Authority
60 East Van Buren St., 12th Floor
Chicago, IL 60605

LOCATIONS

Central Office

60 E. Van Buren Street
Chicago, IL 60605

Central Advisory Council

243 E. 32nd St.

Chicago, IL 60616

Phone: [312.913.7828](tel:312.913.7828)

Fax: [312.225.4120](tel:312.225.4120)

[Visit the Central Advisory Council website.](#)

Charles A. Hayes

[FAMILY INVESTMENT CENTER \("THE FIC"\)](#)

4859 South Wabash Avenue

Chicago, IL 60615

HCV/Section 8 South Office

3617 S. State Street

Chicago, IL 60609

HCV/Section 8 West Office

1852 S. Albany Avenue

Chicago, IL 60623

Workforce Opportunity Resource Center (WORC)

[FAMILY INVESTMENT CENTER \("THE FIC"\)](#)

4859 South Wabash Avenue

Chicago, IL 60615

Main Line: [773-342-WORC \(9672\)](tel:773-342-WORC(9672))

General Email: worc@thecha.org